

COVID – 19 Update

March 19, 2020

To Plan Sponsors and Members:

Given the ongoing coronavirus situations, we are taking extra precautions for your safety and ours. As of March 19, 2020 our office is closed to external visitors.

In the meantime:

- You can find the answers to most commonly asked questions on our website <u>www.ilbg.ca</u>
- You can reach us at 250-860-3738 or toll free in BC 1-800-668-9943
- If you must see someone in person please call and set up an appointment. Please note if you are sick or have recently travelled we can handle most issues over the phone.

We apologize for any inconvenience and thank you for your understanding.